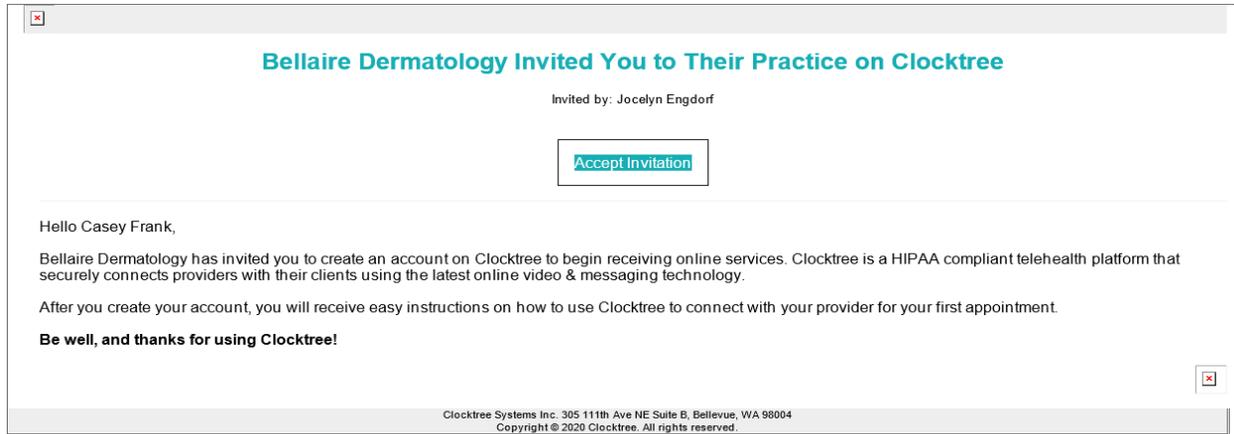


Patient's Guide to Virtual Visit

1. Patient must be on a mobile device or computer that has audio and visual capability and the latest version of internet must be used which included google chrome and edge.
2. Patient will receive an invitation from "Clocktree".
3. Click on "Accept Invitation".



4. Fill out all needed information and click on "Create Account".

The screenshot shows the account creation form. At the top, it says "We just need some basic info to create your account." The form fields include: First Name (Casey), Last Name (Frank), Email Address (casey.frank@bellairedermatology.com), Password (masked with dots), Confirm Password (masked with dots), Mobile Phone Number (3372569877), and Date of Birth (11/23/1986). To the right of the password fields, there are "Password Criteria" listed with green checkmarks: "At least 1 lower case letter", "At least 1 capital letter", "At least 1 number", "At least 8 characters", and "Passwords must match". Below the form, there are three checkboxes: "I have read and agree to the Terms of Service" (checked), "Send notifications to my email including appointment details, provider name and practice name." (unchecked), and "I agree to Clocktree disclosing my account information like name, email address, phone number, date of birth, and my picture to Bellaire Dermatology" (checked). A large green "Create Account" button is at the bottom.

5. You know that you are complete when you see the below.

